

Article

# When Italians Follow the Rules against COVID Infection: A Psychological Profile for Compliance

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**Abstract:** The 2019 coronavirus (COVID-19) outbreak has drastically changed people's lifestyles and forced them to adopt new behaviors. To assess Italians' reported compliance to the behavioral provisions issued by the Italian Ministry of Health against the COVID-19 pandemic and identify the socio-demographic and psychological profile of a person who is more likely to comply with them, we conducted a quantitative study with 1556 participants. Notably, in Italy, after a month of lockdown, the reported compliance with anti-COVID prescriptions was high overall. Moreover, personality traits, risk perception, well-being levels, and emotional activations appeared to play a role in promoting or hindering people's reported compliance. These findings emphasize the importance of being aware of the reported compliance's antecedents for defining advanced pro-compliance policies and messages and thus better manage each stage of the COVID-19 pandemic in Italy and, plausibly, in other countries.



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**Keywords:** compliance; COVID-19; anti-COVID prescriptions; anti-contagion rules; mental health

## 1. Introduction

The COVID-19 outbreak, starting in December 2019, was officially classified by the WHO as a global pandemic on 11 March 2020. From the early stages, this emergency forced the governments of many states in the world to produce guidelines to combat the transmission of the virus [1]. A series of studies conducted during the lockdown period emphasized the negative impact of these anti-contagion rules (e.g., quarantine, social distancing, global surveillance) on people's mental health [2]. For example, Ahmed and colleagues reported a higher rate of anxiety, depression, alcohol use disorder, and more psychological distress (e.g., lower mental well-being) [3,4]. Moreover, Xiang and colleagues reported that home quarantine and isolation may induce feelings of loneliness and anger [5]. Similar results regarding short-term effects (i.e., anxiety, depression, anger, and other associated psychological problems) were identified in medical and related personnel and in confirmed and suspected patients [5,6]. The literature reported that in pandemic scenarios, the effectiveness of anti-contagion prescriptions depended on people's compliance [7], which is affected by many factors [8,9]. Indeed, several studies found that sociodemographic (e.g., gender differences) and psychological variables (e.g., personality traits, risk perception) were able to predict people's compliance with anti-contagion rules [8]. For instance, women were more likely to endorse precautionary measures (e.g., maintain personal hygiene, avoid physical contact) than men during a respiratory pandemic [10,11]. Personality traits, in general, facilitate the adoption of health behaviors [12]. Although little is known about personality in the context of infectious disease [13], a lot of studies highlighted that conscientiousness and agreeableness appear likely to predict health and risk behaviors [14]. In a respiratory pandemic situation, health

behavior is also related to risk perception [15], which promotes protective behaviors (e.g., handwashing; [16]). As evidenced by Wise and colleagues, in the COVID-19 pandemic, higher perceived personal risk increased engagement with anti-COVID rules [17].

A series of studies around the world also contributed to the understanding of how people respond to the COVID-19 mitigation measures by identifying some major associated variables. Some research highlighted the role of gender [18,19], indicating that females (versus males) had generally higher compliance with COVID-19 mitigation measures. Other analyses found an association between compliance and age [18], suggesting that older people may have more capacity to comply. Moreover, conscientiousness, openness, and neuroticism personality traits were related to anti-COVID behavioral norms adherence [20,21]. Other psychological factors that seemed to be related to compliance were social connectedness [22], readiness to change [23], self-efficacy [18,19,24], negative emotions experienced by people [19], risk perception, and the related fear of contracting a SARS-CoV-2 infection [17–19,25–27]. Finally, people's wellbeing also appeared to be related to compliance during the COVID-19 pandemic. More specifically, lower life satisfaction, happiness, and higher negative mood were associated with lower compliance [28].

So far, no study had accounted for all these psychological factors affecting compliance at the same time. Thus, in our study, we aimed to fill this gap by comparing the effect sizes of both psychological and socio-demographic variables to understand the strength of the relationship that each of them has with self-reported compliance in our specific case. In the end, the study provides an overview of the effects most associated with reported compliance by organizing them from the strongest to the weakest effect.

## 2. Material and Methods

### 2.1. Participants and Design

The sample of the study was composed of 1556 participants (253 male and 1303 female), with an average age of 27.88 years (standard deviation = 10.33 years) through a voluntary census on the web.

### 2.2. Materials

To identify which psychological variables represent the antecedents of compliance to the provisions issued by the Italian Ministry of Health against the COVID-19 pandemic, we administered an online survey investigating the participants' socio-demographic characteristics, personality traits, self-efficacy, well-being, and social connectedness, which can be threatened due to quarantine. We relied on all those socio-demographic and psychological factors that appeared as the most relevant in the literature for modeling compliance in a specific situation, such as respiratory pandemic scenarios [8,29].

The survey was composed of the following tools:

1. Socio-demographic form: This was composed of questions about gender, age, education, marital status, occupational status, housing situation, knowing someone that was infected with SARS-CoV-2, and owning a pet animal.
2. Reported compliance form: This was created ad hoc based on ten behavioral provisions issued by the Italian Ministry of Health against the COVID-19 pandemic. It included issues related to the degree of information (anti-COVID knowledge self-perception) and the motivation to follow the rules. A 5-point Likert scale ranging from rarely or not at all (1) to always (5) was used. The behavioral norms that Italians were asked to comply with were: the practice of washing your hands often with an alcohol-based gel; avoid close contact with people suffering from acute respiratory infections, do not touch the eyes, nose, and mouth with the hands; cover the mouth and nose with a tissue, hands, or with arms whenever you cough or sneeze; avoid taking antibiotics or antiviral medication, unless prescribed by a physician; clean surfaces with chlorine- or alcohol-based disinfectants; use a face mask if you go out or if you are caring for people who are ill; in case of doubts do not go to an emergency room, hospital, or clinic but contact your doctor. The overall reported compliance was computed by summing the

- score of each question regarding anti-COVID prescriptions. The variable resulted in a non-normal distribution (i.e., a kurtosis value higher than +1).
3. Ten-Item Personality Inventory (I-TIPI) [30]: We used the validated Italian version, which was developed from the original scale of [31]. The scale is composed of 10 items, which evaluates five dimensions: extraversion (e.g., extraverted, enthusiastic), agreeableness (e.g., sympathetic, warm), conscientiousness (e.g., dependable, self-disciplined), emotional stability (e.g., calm, emotionally stable), and openness to experience (e.g., open to new experiences, complex). Subjects rate the extent to which certain personality traits apply to them on a scale ranging from disagree strongly (1) to agree strongly (5) on a 5-point Likert scale.
  4. The Self-Efficacy Scale [32]: This scale used in the Italian version [33] investigates the self-efficacy perception of the participants. The scale consists of ten items graded on a 4-point Likert scale from “Not at all true” (1) to “Exactly true” (4). The Cronbach’s alpha ranged from 0.76 to 0.90. The scale is unidimensional. Examples of items include: “I am confident that I could deal efficiently with unexpected events” and “I can usually handle whatever comes my way.”
  5. Cognitive Factors of the Risk Perception Regarding COVID-19 [34]: Cognitive factors of risk perception were assessed using five items ( $\alpha = 0.79$ ) concerning the perceived severity of COVID-19. One of these items concerns the likelihood of infection and another one concerns perceived coping efficacy. Responses were provided using a 5-point Likert-type scale (0 = not at all, 5 = extremely). The items were adapted by replacing “Swine Flu” with “COVID-19.” Examples of items are: “Do you think that COVID-19 is a serious condition?” and “Do you think you are at risk of catching COVID-19?”
  6. Risk Perception [35]: In the literature review conducted by Wilson and colleagues in 2019, they identified a multidimensional measure of risk perception that included affect, probability, and consequences dimensions. This scale was translated into Italian and adapted to the pandemic scenario. In particular, item 7, which asked about the likelihood that an event X will occur where they live, was changed to ask whether the likelihood that the number of people infected by COVID-19 will increase where they live since the pandemic was already in place. Item 8 was removed since it was unsuitable for our purposes (i.e., “How often do X occur where you live”). Perceived risk was elicited using nine items graded on a 5-point Likert-type scale (0 = not at all, 5 = extremely). In the study of Ding and colleagues, the internal reliability was  $\alpha = 0.64$  [36].
  7. Change Questionnaire (CQ) [37]: The CQ is a recently developed 12-item measure. The respondent identifies what they are considering changing (e.g., “to worry less”), and items are completed with reference to that change. Two items each represent desire, ability, reasons, need, commitment to change, and taking steps to change, and are rated on a 0 (definitely not) to 10 (definitely) scale according to the degree that each statement describes their motivation (e.g., “I want to worry less” and “I could worry less”). The total scores range from 0 to 120, with higher scores indicating higher levels of change talk or motivation. The CQ has good internal consistency and test–retest reliability.
  8. Social Connectedness Scale—Revised (SCS-R) [38]: The Italian validation developed from the original scale of [39] investigates the participants’ experiences of closeness in interpersonal contexts, as well as problems establishing and maintaining a sense of closeness. Example items include: “I don’t feel I participate with anyone or any group” and “I am in tune with the world.” The scale is composed of twenty items on a 6-point Likert scale (1 = strongly disagree to 6 = strongly agree). Authors consider a mean item score equal to or greater than 3.5 (slightly agree to strongly agree) as indicating a greater tendency to feel socially connected. The SCS-R had good psychometric properties, with an average inter-item correlation of 0.66 and  $\alpha = 0.92$  in our sample.
  9. Warwick–Edinburgh Mental Well-Being Scale (WEMWBS) [40]: This scale was developed by [41] in 2007, and in 2011, [40] validated the Italian version. The WEMWBS

- measures well-being, which is understood as positive mental health, including affective, cognitive, and well-functioning psychological aspects. The 12-item WEMWBS has 5 response categories, which are summed to provide a single score, and contains only positive aspects of mental health through a positive formulation of all items. The scale is scored by summing the responses to each item answered on a 1 to 5 Likert scale. The minimum scale score is 14 and the maximum is 70. The internal validity is  $\alpha = 0.90$ . The reliability of the 12-item Italian version has a value of 0.86 for (Cronbach's) alpha. Example items include: "I've been feeling confident" and "I've had energy to spare."
10. Satisfaction with Life Scale [42]: This scale, originally developed by [43], assesses global life satisfaction through five scaled items on a 7-point rating scale ranging from 1 = strongly disagree to 7 = strongly agree. Concerning the content formulation, items 1 to 3 refer to satisfaction with the present, and items 4 and 5 to satisfaction with the past. The scale exhibited reliability and validity in various contexts and cultures. The Italian translation of this scale was validated by [42] and its reliability is  $\alpha = 0.85$ . Example items are: "In most ways my life is close to my ideal" and "I am satisfied with my life."
  11. Positive Affect Negative Affect Scale (PANAS) [44]: We used the Italian version of this scale [45], which was developed from the original scale of [44]. This self-report scale assesses two independent dimensions of positive (PA) and negative affect (NA). Participants were asked to rate how much they experienced each of the 20 emotions on a 5-point scale, ranging from 1 = "very slightly" to 5 = "very much." The PA scale consists of the items excited, enthusiastic, concentrated, inspired, and determined, whereas the NA consists of the items distressed, upset, scared, nervous, and afraid. The internal reliability coefficient of the Italian version is  $\alpha = 0.76$ .

### 2.3. Procedure

For the experiments, an online survey was created ad hoc through Google modules that allowed us to easily send our questionnaire via the web. Participants were recruited through online posts on a social network site, as face-to-face contact was not permitted due to the anti-COVID-19 provisions. Before accessing the survey, all respondents were informed about the objectives of the study and provided electronic informed consent. The data refers to the pre-peak time (from 6 April to 12 April 2020—active cases of the disease: 93,187–102,253). To conduct a comprehensive analysis during the lockdown period, we administered an online survey that was made up of different scales to evaluate the psychological antecedents of reported compliance in the Italian population. The sample of the study was recruited through a voluntary and anonymous census online in the pre-peak phase. For the recruitment, a series of messages were prepared and shared on social networks through the researchers' accounts. In addition, the data collection was promoted through University of Florence mailing lists and snowball sampling. Although the dissemination of the survey through a social network could have led to sampling bias (e.g., social network users), as evidenced by the average age registered, this method can nonetheless contribute positively to promoting the real self-disclosure [46] and can reduce the impact of social desirability [47].

### 2.4. Data Analysis

All data were analyzed using SPSS 25.0 (IBM Inc., New York, NY, USA). As the first step, we produced descriptive statistics according to the measurement scale for the variables involved in the subsequent inferential phase. For the quantitative data, indices of central tendency (i.e., average) and variability (minimum, maximum, standard deviation) were produced. For the qualitative data (e.g., the reported compliance levels for each provision), we relied on percentages. The reported compliance relationship with socio-demographic variables was explored through the chi-square test. As for the effect size, Cramer's V and phi coefficients were calculated according to the table size when the chi-square test was statistically significant.

Psychological antecedents of reported compliance, as well as the reported compliance relationships with well-being and emotional activations, were analyzed using the independent sample Student's *t*-test after checking the analysis's assumptions (skewness and kurtosis values). Cohen's *d* was calculated to determine each effect size.

### 2.5. Ethical Considerations

The ethical principles set out in the Helsinki Declaration were followed and the study was approved by the ethical commission of the University of Florence (approved protocol number: 0092811). The questionnaires were administered to the participants according to the Italian law's requirements of privacy and informed consent (Law Decree DL-101/2018), EU regulation (2016/699), and APA guidelines. The participants were able to leave the survey at any moment and in total anonymity, unlike other methods that provide a mandatory response to the survey (i.e., ISTAT investigation regulated by Legislative Decree 322/1989, art. 7). We considered only data with a complete set of responses. No personal or sensible data were collected during the data collection.

## 3. Results

### 3.1. Descriptive Statistics

As a first step, we provided a description of the sample according to the selected sociodemographic variables (Table 1).

**Table 1.** Sample characteristics for our Italian sample.

Variable	Mean (SD) or %
<b>Age</b>	27.88 (10.33)
<b>Gender</b>	
Male	16.3%
Female	83.7%
<b>Yearly Income (EUR)</b>	
<10 k	52.8%
10–40 k	38.6%
40–70 k	6.1%
70–120 k	2.1%
>120 k	0.4%
<b>Education</b>	
Secondary school	6.7%
High school	49.9%
Bachelor degree	22.0%
Master's degree	16.9%
University master	2.8%
Ph.D. or other specialization	1.8%
<b>Marital Status</b>	
Single	37.5%
In a relationship (without cohabiting)	39.3%
Married or cohabiting	21.4%
Divorced	1.5%
Widowed	0.3%

Table 1. Cont.

Variable	Mean (SD) or %
<b>Occupational Status</b>	
Unemployed	15.1%
Student	48.4%
Self-employed	10.0%
Public employee	5.4%
Permanent employee	19.4%
Retired	1.7%
<b>Housing Condition *</b>	
Alone	8.4%
With partner	20.4%
With family	67.2%
Friends/Roommates	9.5%
Elderly or frail people	10.3%
Children	8.6%
<b>Knowing Someone Infected *</b>	
No	54.3%
Acquaintance	34.8%
Family member	7.0%
Friend	9.7%
Yes, me	0.8%

Note: \* = categories were not mutually exclusive.

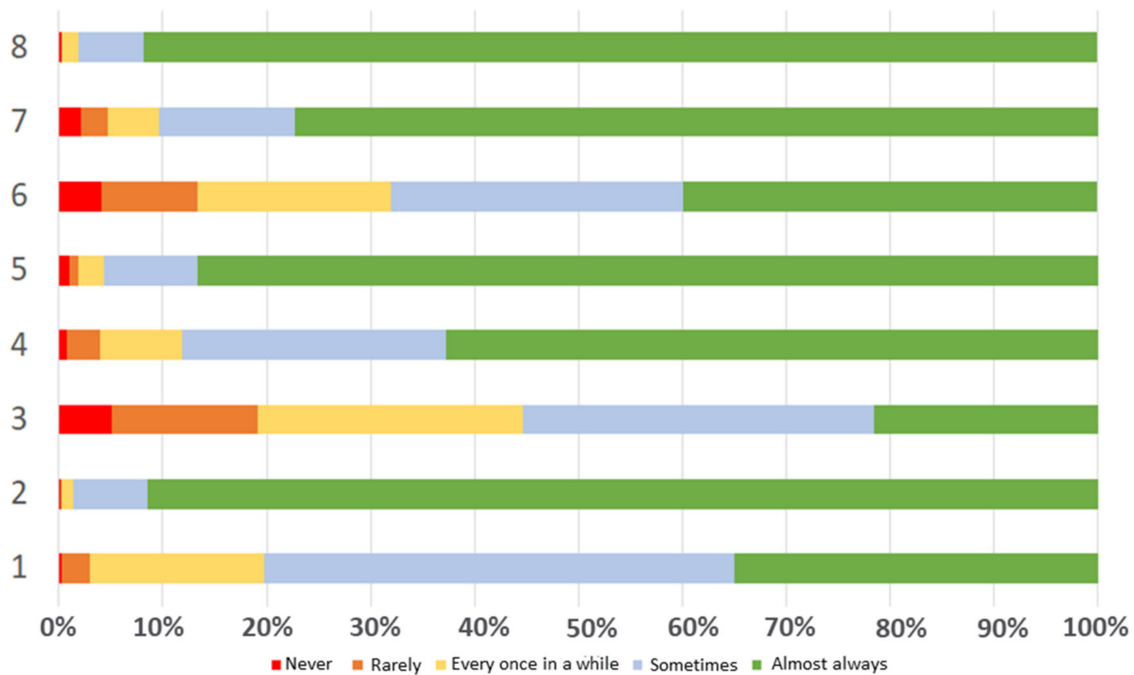
As we can grasp from Table 1, our sample was composed mainly of adult females. Most of the participants were students (48.4%), with a yearly income lower than 40 k EUR (91.4%), had a high-school diploma or higher (93.4%), and lived with their family (67.2%). More variability was observed for the current marital status.

We now present the descriptive statistics relating to people's reported compliance to the provisions issued by the Italian Ministry of Health against the COVID-19 pandemic during the peak time (from 6 April to 12 April). In particular, Figure 1 shows how many people have complied with each anti-COVID behavioral rule.

Furthermore, we collected the degree of information about the prescriptions and the motivation to follow the norms to protect other people or themselves. Descriptive analysis showed that more than 80% of respondents claimed to be well informed about the anti-COVID prescriptions and reported adhering to the norms to protect others (73.8%). Our sample claimed that they washed their hands frequently during the COVID-19 pandemic (about 87%), avoided taking antibiotics or antiviral medication unless prescribed by a physician (95.7%), and almost all the respondents (91.5%) avoided close contact with people suffering from acute respiratory infections. Face masks were reported to be used by 77% of the respondents. Finally, almost all participants (98.1%) reported avoiding going to the emergency room, hospital, or clinic during the peak in the case of doubt about their health conditions.

In general, our participants appeared to be, on average, very compliant if we considered that they obtained total scores higher than the theoretical mean on reported compliance (35.4 versus 24.0).

The descriptive statistics related to personality, self-efficacy, change motivation, risk perception, well-being measures, social connectedness, and positive/negative affect are shown in the Appendix A in Table A1.



**Figure 1.** Reported compliance levels across provisions. The figure displays the reported compliance levels to the provisions issued by the Italian Ministry of Health against the COVID-19 pandemic slightly before the peak. 1 = wash hands often with an alcohol-based gel; 2 = avoid close contact with people suffering from acute respiratory infections; 3 = do not touch your eyes, nose, and mouth with hands; 4 = cover your mouth and nose with a tissue, hands, or with arms whenever you cough or sneeze; 5 = avoid taking antibiotics or antiviral medication unless prescribed by a physician; 6 = clean surfaces with chlorine- or alcohol-based disinfectants; 7 = use a face mask if you go out or if you are caring for people who are ill; 8 = in case of doubts do not go to the emergency room, hospital, or clinic, but contact your doctor.

### 3.2. Socio-Demographic Characteristics and Reported Compliance

In this subsection, we present all those socio-demographic characteristics that did not appear to affect people’s reported compliance. The chi-square test was employed to measure the association between these variables. To proceed with the analyses, we discretized the overall reported compliance into two different levels according to the median since the reported compliance was not normally distributed.

In general, people’s annual income appeared to be unrelated to the reported compliance ( $\chi^2_{(4)} = 4.65, p = 0.33$ ). Moreover, several housing situations did not appear to affect the individuals’ reported compliance: living on their own ( $\chi^2_{(1)} = 0.93, p = 0.33$ ) or with family ( $\chi^2_{(1)} = 0.006, p = 0.94$ ), a partner ( $\chi^2_{(1)} = 3.16, p = 0.075$ ), frail elderly ( $\chi^2_{(1)} = 0.61, p = 0.44$ ), or children ( $\chi^2_{(1)} = 2.97, p = 0.085$ ) did not produce higher or lower reported compliances. Thus, these housing situations were not facilitating factors for reported compliance.

Knowing someone that was infected with SARS-CoV-2 did not appear to matter either ( $\chi^2_{(1)} = 0.29, p = 0.59$ ), not even if this someone was an acquaintance ( $\chi^2_{(1)} = 0.24, p = 0.62$ ), a family member ( $\chi^2_{(1)} = 0.016, p = 0.90$ ), or themselves ( $\chi^2_{(1)} = 0.55, p = 0.46$ ). Finally, owning a pet animal did not produce a different level of reported compliance ( $\chi^2_{(1)} = 0.10, p = 0.75$ ). Other socio-demographic characteristics instead appeared to be connected to the reported compliance. To define the effect size of each of these characteristics, we relied on Cramer’s V and phi coefficients. The phi coefficient is a measure of the strength of an association between two categorical variables in a  $2 \times 2$  contingency table. It is calculated by taking the chi-square value, dividing it by the sample size, and then taking the square root of this value. Cramer’s V is an alternative measure to the phi coefficient with contingency tables of varying sizes. Phi coefficients range from  $-1$  and  $+1$ , while Cramer’s V ranges from 0 to 1 (perfect association) and both coefficients can be interpreted roughly using Pearson’s r coefficients rule of thumb [48]: a negligible correlation for coefficient lower than  $|0.19|$ , a

weak correlation for values between  $|0.20|$  and  $|0.39|$ , a moderate correlation for  $r$  values ranging from  $|0.40|$  to  $|0.59|$ , a strong correlation for coefficients between  $|0.60|$  and  $|0.79|$ , and a very strong correlation for values higher than  $|0.80|$ .

Gender did affect the reported compliance ( $\chi^2_{(1)} = 17.93, p = 0.001; \Phi = 0.11, p = 0.001$ ). Indeed, among males, the prevalence of reported high-compliance individuals was 31.6%, while for females, we observed that 46% followed the anti-COVID rules strictly. Participants' age affected the reported compliance as well ( $\chi^2_{(1)} = 17.24, p = 0.001; \Phi = 0.10, p = 0.001$ ). Older people appeared to be more represented among the highly compliant individuals (49% of older people had a high reported compliance compared with 38.5% of younger participants).

Participants' education also mattered ( $\chi^2_{(5)} = 12.32, p = 0.031; V = 0.09, p = 0.03$ ). Lower education levels seemed to be associated with weaker reported compliance. A total of 37.5% of people who had a secondary school diploma, 44.1% of those who held a high school diploma, and 38.1% of bachelor degrees followed prescriptions more, while for higher education levels, we mostly observed a larger proportion (51% for master's degree, 51.2% for university master, and 42.9% for Ph.D.). Even marital status seemed to affect people's reported compliance ( $\chi^2_{(5)} = 19.32, p = 0.001; V = 0.11, p = 0.001$ ). In particular, singles appeared to follow the anti-contagion prescriptions much less than others. Only 37.6% of them frequently followed recommendations, while engaged people without cohabitation (44.9%), married/cohousing individuals (50.8%), divorced (60.9%), and widowed (60%) participants appeared to more strictly adhere to the anti-contagion rules. Occupational status appeared to also influence the anti-COVID reported compliance dynamics ( $\chi^2_{(4)} = 18.08, p = 0.003; V = 0.11, p = 0.003$ ). Retired (61.5%) and unemployed people (52.8%) were more likely to follow the indicated prescriptions. The students instead appeared as those that adhered to the prescriptions less (39.3%), while no great differences in reported compliance were detected among self-employed (46.8%), public employees (41.7%), and permanent employees (45%). Although several housing situations appeared to be unrelated to the reported compliance, as we mentioned earlier, living with roommates appeared to be a risk factor ( $\chi^2_{(1)} = 4.14, p = 0.04; \Phi = -0.05, p = 0.04$ ). Those who had at least one roommate complied a lot only in 35.8% of the cases, while people with a different housing situation complied a lot in around 44.5% of the cases. Finally, while knowing other people infected with SARS-CoV-2, in general, did not affect the reported compliance, being aware that a friend had the virus increase people's reported compliance ( $\chi^2_{(1)} = 9.67, p = 0.002; \Phi = 0.08, p = 0.002$ ). If our participants did not have a friend with a SARS-CoV-2 infection, their reported compliance was 42.4%, while those who knew that one of their friends contracted the virus, followed the prescriptions in 55.6% of cases. An overview of the relationships investigated as part of the socio-demographic characteristics regarding people's reported compliance is presented in Table 2.

### 3.3. Psychological Variables and Reported Compliance

Psychological antecedents of the reported compliance were analyzed using the independent sample Student's  $t$ -test. In this way, we were able to compare the psychological characteristics of people that complied with the anti-COVID prescriptions more with those of the individuals that followed them less. The results of the comparison are shown in Table 3. Moreover, for each difference, we calculated the effect size. Cohen's  $d$  was calculated using the  $t$  values coming from the independent sample Student's  $t$ -test:  $2t / \sqrt{df}$ . For the sake of clarity, we specify that a small effect size corresponded to a Cohen's  $d$  coefficient higher than 0.2, a medium effect size corresponded to coefficient values higher than 0.5, and a large effect size corresponded to values above 0.8 [49].



**Table 2.** Summary of the socio-demographic relationships with the reported compliance.

Variable	$\chi^2$	<i>p</i>	Effect Size <sup>a</sup>
<b>Age</b>	17.24	0.001	0.10
<b>Gender</b>	17.93	0.001	0.11
<b>Yearly Income</b>	4.65	0.33	n.c.
<b>Education</b>	12.32	0.031	0.09
<b>Marital Status</b>	19.32	0.001	0.11
<b>Occupational Status</b>	18.08	0.003	0.11
<b>Housing Condition</b>			
Alone	0.93	0.33	n.c.
With partner	3.16	0.075	n.c.
With family	0.006	0.94	n.c.
Friends/roommates	4.14	0.04	-0.05
Elderly or frail people	0.61	0.44	n.c.
Children	2.97	0.09	n.c.
<b>Knowing Someone Infected</b>			
No	0.29	0.59	n.c.
Acquaintance	0.24	0.62	n.c.
Family member	0.016	0.90	n.c.
Friend	9.67	0.002	0.08
Yes, me	0.55	0.46	n.c.

Note: <sup>a</sup> = effect size according to the contingency tables size; n.c. = not computed due to there not being a statistically significant result.

**Table 3.** High versus low reported compliance differences regarding psychological characteristics.

Variable	Reported Compliance Level	<i>n</i>	Mean	Student's <i>t</i>	Cohen's <i>d</i>
Agreeableness	<Median	876	7.26	-4.48 ***	-0.26
	>Median	680	7.61		
Conscientiousness	<Median	876	7.47	-6.62 ***	-0.39
	>Median	680	8.06		
Neuroticism	<Median	876	6.28	2.38 *	0.14
	>Median	680	6.03		
Self-efficacy	<Median	876	34.86	-4.85 ***	-0.29
	>Median	680	36.46		
Risk: Perceived severity	<Median	876	11.69	-8.21 ***	-0.48
	>Median	680	12.49		
Risk: Coping efficacy	<Median	876	3.49	0.97 <sup>ns</sup>	0.06
	>Median	680	3.44		
Risk: Likelihood of infection	<Median	876	2.62	-2.55 **	-0.15
	>Median	680	2.74		
Risk: Affect/Concern	<Median	876	15.41	-7.34 ***	-0.43
	>Median	680	17.16		
Risk: Probability	<Median	876	6.59	-2.28 *	-0.13
	>Median	680	6.79		
Risk: Consequence	<Median	876	6.07	-3.43 ***	-0.20
	>Median	680	6.44		

Note: \*\*\* = *p* < 0.001, \*\* = *p* < 0.01, \* = *p* < 0.05, <sup>ns</sup> = not statistically significant.

Among the five-factor model traits, agreeableness and conscientiousness seemed to be more strongly associated with reported adherence to the anti-COVID prescriptions. Conversely, people who struggled with negative emotional arousal regulation (i.e., neuroticism) tended to follow the behavioral recommendations less. Instead, people’s extraversion and openness appeared unrelated to reported compliance. Another fairly stable psychological characteristic, such as self-efficacy, was associated with reported compliance. As we expected, risk perception was associated with people’s reported compliance. In general, higher levels of risk perception were related to stronger reported compliance. In particular, the cognitively perceived severity seemed to be the strongest factor affecting reported compliance, together with the concern toward COVID-19. The motivation for change appeared to be associated with reported compliance. Since the variable was non-normally distributed, we relied on the chi-square test and the phi coefficient ( $\chi^2_{(1)} = 82.90, p = 0.001; \Phi = 0.23, p = 0.001$ ). Individuals that were more motivated toward change seemed to be more represented among the highly compliant people (52.6%) relative to those that were less motivated (29.0%).

3.4. Reported Compliance Associations with Well-Being and Social Connectedness

In this subsection, we present the results regarding the relationship between people’s compliance and well-being, also considering social connectedness, which can be threatened due to quarantine. These results are shown in Table 4.

Table 4. High versus low reported compliance differences regarding well-being and social connectedness.

Variable	Reported Compliance Level	n	Mean	Student’s t	Cohen’s d
WEMWBS	<Median	876	40.60	−5.53 ***	−0.28
	>Median	680	42.45		
SWL	<Median	876	15.39	−3.81 ***	−0.19
	>Median	680	16.28		
Social connectedness	<Median	876	81.87	−4.39 ***	−0.22
	>Median	680	85.60		

Note: \*\*\* =  $p < 0.001$ ; WEMWBS = Warwick–Edinburgh Mental Well-Being Scale; SWL = Satisfaction with Life.

The people that followed more anti-COVID rules were those that experienced higher states of wellbeing (as measured using the WEMWBS and SWL) and had a higher subjective awareness of being in a close relationship with their social world.

3.5. Emotional Activations Related to Reported Compliance

Based on the literature, people’s affective experiences can influence their reported compliance. For this reason, we investigated whether positive and negative activation was different between people that complied more or less with the anti-COVID prescriptions. First, we compared people’s overall scores on both the positive and negative aspects.

As we can gather from Table 5, a positive activation appeared to be associated with a higher level of reported compliance. Instead, experiencing unpleasant activation seemed to be not related to the reported compliance. Nonetheless, we deepened our analysis by accounting for all positive (Table 6) and negative (Table 7) descriptors.

Table 5. High versus low reported compliance differences regarding the PANAS total scores.

Variable	Reported Compliance Level	n	Mean	Student’s t	Cohen’s d
Positive affect	<Median	876	29.34	−5.10 ***	−0.26
	>Median	680	31.24		
Negative affect	<Median	876	24.24	1.10 ns	0.05
	>Median	680	23.84		

Note: \*\*\* =  $p < 0.001$ , ns = not statistically significant.

**Table 6.** High versus low reported compliance differences regarding positive affect.

Variable	Reported Compliance Level	<i>n</i>	Mean	Student's <i>t</i>	Cohen's <i>d</i>
Determined	<Median	876	3.13	−3.51 ***	−0.17
	>Median	680	3.31		
Active	<Median	876	3.00	−4.71 ***	−0.24
	>Median	680	3.23		
Interested	<Median	876	3.29	−5.04 ***	−0.26
	>Median	680	3.54		
Attentive	<Median	876	3.18	−5.74 ***	−0.29
	>Median	680	3.47		
Enthusiastic	<Median	876	2.75	−2.48 *	−0.13
	>Median	680	2.89		
Concentrated	<Median	876	2.78	−5.31 ***	−0.27
	>Median	680	3.05		
Strong	<Median	876	2.94	−3.64 ***	−0.18
	>Median	680	3.13		
Inspired	<Median	876	2.89	−2.22 *	−0.11
	>Median	680	3.01		
Proud	<Median	876	2.87	−3.60 ***	−0.18
	>Median	680	3.08		

Note: \*\*\* =  $p < 0.001$ , \* =  $p < 0.05$ .

**Table 7.** High versus low reported compliance differences regarding negative affect.

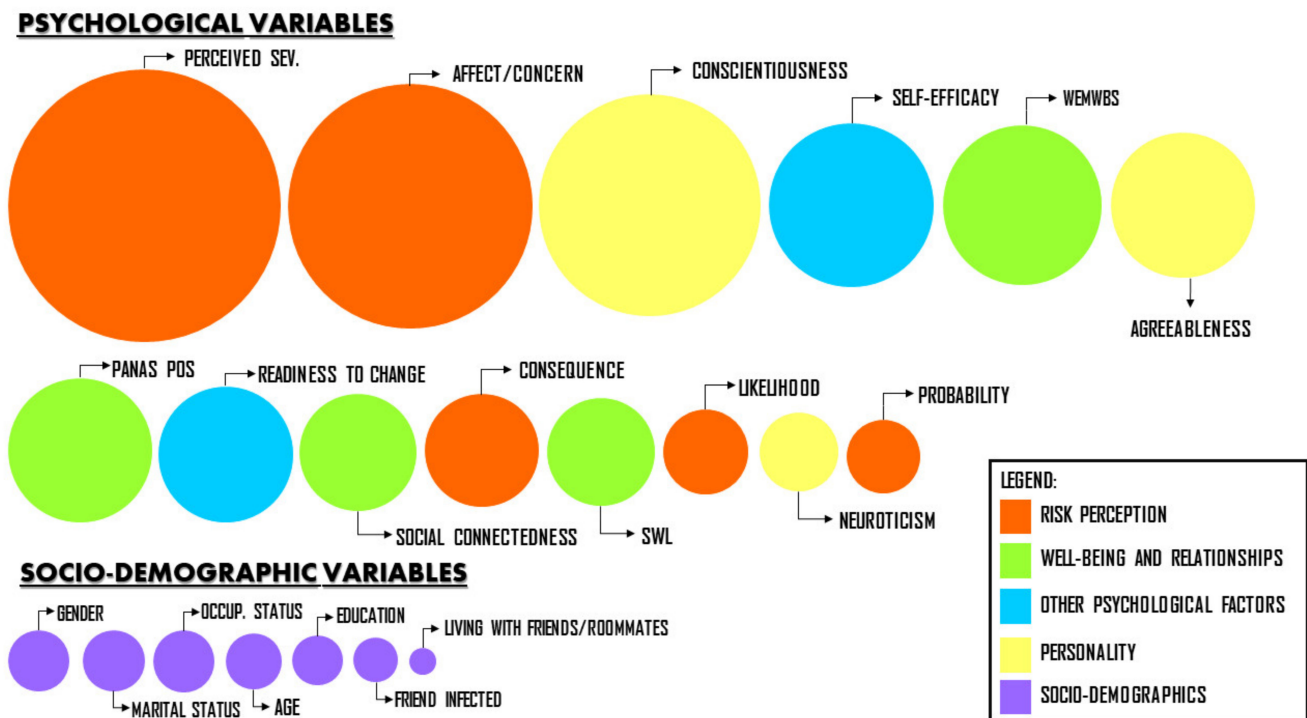
Variable	Reported Compliance Level	<i>n</i>	Mean	Student <i>t</i>	Cohen's <i>d</i>
Scared	<Median	876	2.41	−2.58 **	−0.13
	>Median	680	2.55		
Guilty	<Median	876	1.54	1.94 *	0.10
	>Median	680	1.45		
Ashamed	<Median	876	1.56	3.36 ***	0.17
	>Median	680	1.41		
Irritable	<Median	876	2.91	1.94 *	0.10
	>Median	680	2.80		
Hostile	<Median	876	1.97	4.02 ***	0.20
	>Median	680	1.77		

Note: \*\*\* =  $p < 0.001$ , \*\* =  $p < 0.01$ , \* =  $p < 0.05$ .

In general, people that felt more active, interested, attentive, and concentrated were the ones that reported complying more with the anti-COVID rules. Smaller differences were detectable regarding determined, enthusiastic, strong, inspired, and proud descriptors. Even in these cases, people appeared to more strictly adhere to anti-COVID prescriptions.

More mixed and moderate results came from the negative descriptors' analysis. More scared individuals tended to follow more anti-contagion prescriptions, whereas other negative activations, such as shame, hostility, irritation, and guilt, appeared to be related to a lower level of reported compliance.

Finally, we proceeded to systematize the results obtained concerning both the socio-demographic and psychological variables in Figure 2 to highlight the different magnitudes of the effects related to the reported compliance.



**Figure 2.** Summary of the socio-demographic and psychological variables associated with reported compliance. Each circle size represents the strength of the relationship between reported compliance and the other variables.

#### 4. Discussion

Using an Italian sample, this study aimed to investigate the psychological profile of people’s reported compliance to the provisions issued by the Italian Ministry of Health against the COVID-19 pandemic. Findings from our study indicated that in Italy, after a month of lockdown, the reported compliance was in general high, with some exceptions. Indeed, the reported adherence with behavioral norms varied across the provisions, although almost all of the respondents appeared to be, on average, very compliant with dispositions, which was also highlighted by the Istat report published on 25 May 2020 [50]. As underlined in the study by Bogg and Miland [21], the variations to norms adherence can be partially explained by individual differences, such as personality, motivation, health-related beliefs, and perceptions. To identify the characteristics of the person who complied with anti-contagion dispositions, we proceeded to compare our results to the studies that guided us in the selection of these observables. Non-single females and older people with higher education showed higher reported adherence to norms but with modest values (always under the 5% of variance), in line with the results of Kooistra and colleagues and Van Rooij and colleagues [18,19]. Surprisingly, the housing situation (e.g., living with children, elders, or frail people) did not significantly affect the reported compliance, and neither did knowing someone infected with SARS-CoV-2 (except for a friend). Our study also provided evidence of the impact of psychological dimensions on the reported compliance dynamics. In line with the literature, a higher level of people’s risk perception promoted a stronger adherence to the anti-COVID prescriptions [17–19,25–27]. In particular, the sub-dimensions of cognitive perceived severity and concern toward COVID-19 seemed to be more tied to reported compliance than coping efficacy, which appeared independent from people’s reported adherence. This independence was in line with Prati’s study, which did not find an effect of such a dimension on the adoption of anti-contagion behaviors [34]. Other factors, specifically the perception of risk consequences, the likelihood of infection, and risk probability, seemed to promote reported compliance, although with a small effect size. These results corroborated other studies [8,17,51] that found that individuals were

more inclined to adopt the prescribed social norms when they evaluated the risk for their health as relevant. Regarding the association between personality traits and the reported adherence to anti-COVID prescriptions, agreeableness and conscientiousness seemed to be the stronger promoters of reported compliance/norms adherence. Furthermore, despite recent literature about social distancing (to avoid COVID-19), which showed that people with higher values of anxious and fearful traits were more inclined to comply with social distancing [8,52], in our study, a small negative effect was displayed by neuroticism in relation with the provisions issued by the Italian Ministry of Health against the COVID-19 pandemic. This result is different from the one obtained by Zettler and colleagues in which neuroticism was associated with a higher willingness to accept restrictions [20]. Conscientiousness appeared to be positively associated with both adopting social distancing [8] and behavioral norms analyzed in our study, in line with the study of Bogg and Milad [21]. These findings are also in line with a study conducted on the American population to investigate the psychological correlates of the U.S. presidential guidelines for reducing the spread of COVID-19 [21]. Although in our study, personality was linked to reported compliance, it did not seem to be the most important factor in terms of the effect size.

Self-efficacy was found to be associated with reported compliance, along with a motivation for change, which was in line with several studies [18,19,21,24]. Finally, we examined the associations regarding people's well-being and affective experience with reported compliance. Our findings suggested that people's psychological and psychosocial well-being was related to the reported compliance. This result appeared in line with the previous studies regarding compliance, which showed an association with both well-being and social connectedness [22,28]. Emotional activation experienced during the lockdown seemed to be an important factor that was associated with people's reported compliance. We found that 9 out of 10 positive emotions (e.g., people that feel active, interested, attentive, and concentrated) were positively associated with reported compliance, while 5 out of 10 negative emotions (e.g., hostile, irritable, ashamed, and guilty) led people to less reported adherence with the anti-COVID prescriptions. This result is different from one obtained by Van Rooij and colleagues, which highlighted how negative emotions are associated with COVID-19 mitigation measures compliance [19]. This last finding is in line with the already discussed effect of neuroticism on reported compliance. Since people with high neuroticism are strongly vulnerable to negative emotions and are unable to handle negative arousal [53], they tended to follow the prescriptions less. Notably, only feeling scared increased the reported compliance among unpleasant activations, in line with Oosterhoff and Palmer and Harper and colleagues' studies [26,27]. Currently, we are witnessing a drop in people's well-being in our societies regardless of COVID-19 [54] and epidemics may exacerbate this trend. As suggested by the literature, during epidemics, individuals may face an increase in negative psychological consequences (e.g., [55–57]). In this sense, COVID-19 appeared to be no different. Although in a recent work, the decrease in people's well-being was not evident [58], the current literature stresses that exposure to multiple COVID-19-related stressors (e.g., economic, daily-life, social, and relational stressor) can lead to negative consequences in terms of well-being and psychological distress [4,59–61]. These negative effects on people's well-being should be managed if we consider the role that well-being appears to have in our work when defining people's reported compliance.

Several limitations of this study need to be addressed. All findings were cross-sectional correlations, which do not allow for establishing a causal relationship. Another limitation associated with our study is that the increase in the familywise error rate across the reported statistical analyses was not controlled. Overall, we consider our results to be relatively preliminary and encourage replication. Replications of the study are also encouraged to overcome generalizability issues that are inherent in our exploratory study. Indeed, a greater correspondence in terms of socio-demographic characteristics between the population investigated and the sample extracted would be required to extend our study outcomes to the general population. Moreover, it should be considered that our results were related to a rather circumscribed sociodemographic cluster (i.e., mainly females, more

educated people), which often results in having higher compliance with anti-contagion rules [62–66]. Thus, the psychological factors related to the reported compliance that we individuated in our study are extendable in a first approximation to them and hardly to other clusters. Despite some limitations, this study provides precious information about the psychological responses during the COVID-19 lockdown period in Italy.

**5. Conclusions**

Our work found that reported compliance in Italy was mostly associated with people’s risk perception, personality traits (i.e., conscientiousness, agreeableness, neuroticism), self-efficacy, well-being, social connectedness, positive emotional activations, and readiness to change. In conclusion, our results seemed to suggest that the actions of national and supranational institutions (including communicative ones) should stress not only risk perception but also promote people’s self-efficacy and positive emotions to plausibly generate higher levels of compliance. Thus, our results could be useful for modeling and then planning interventions for public engagement and the adoption of containment rules in the subsequent stages of the epidemic and future pandemics.

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**Appendix A**

**Table A1.** Descriptive statistics for personality, self-efficacy, change motivation, risk perception, well-being measures, social connectedness, and positive/negative affect.

Variable	Min	Max	Mean	Standard Deviation
Extraversion	2	10	5.94	2.07
Agreeableness	2	10	7.42	1.55
Conscientiousness	2	10	7.73	1.76
Neuroticism	2	10	6.17	2.05
Openness	2	10	6.64	1.64
Self-Efficacy	10	50	35.56	6.50
Change Questionnaire	12	60	54.16	7.58
Risk: Perceived severity	3	15	12.04	1.94
Risk: Coping efficacy	1	5	3.47	0.94
Risk: Likelihood of infection	1	5	2.67	0.96
Risk: Affect/Concern	5	25	16.18	4.74
Risk: Probability	2	10	6.68	1.78
Risk: Consequence	2	10	6.23	2.15
WEMWBS	12	60	41.41	6.63
SWL	5	25	15.78	4.62
Social Connectedness	22	120	83.50	16.69
Positive Affect	10	50	30.17	7.36
Negative Affect	10	49	24.07	7.15

Note: WEMWBS = Warwick–Edinburgh Mental Well-Being Scale; SWL = Satisfaction with Life.

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